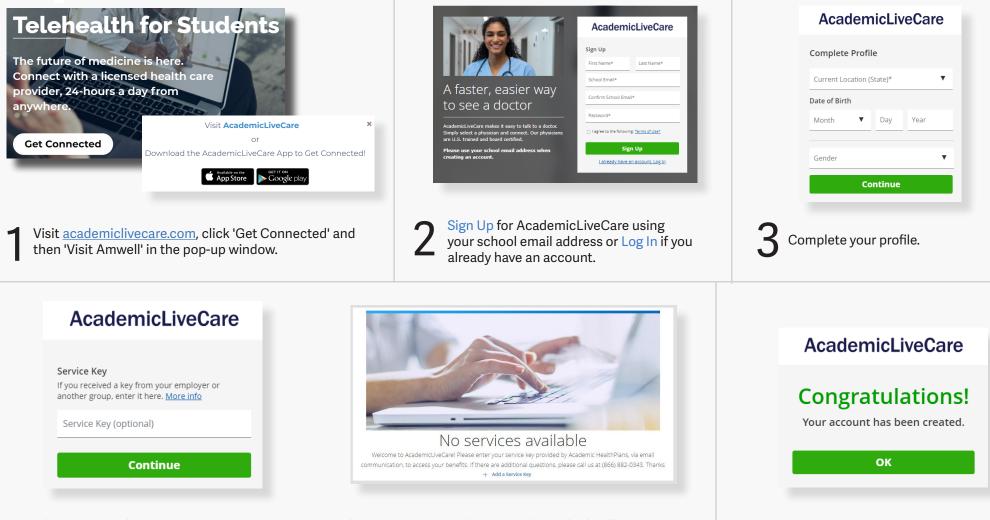
AcademicLiveCare | User Guide

A Telehealth Solution

How to Sign Up



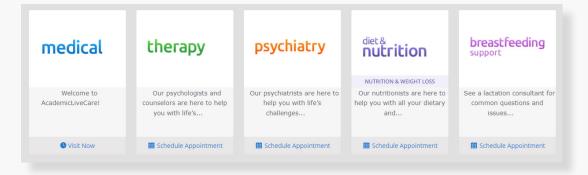
When prompted to enter a Service Key, enter **ALC** and press 'Continue'. The service key unlocks all AcademicLiveCare services available to you. When a service key is not entered, an error message will appear after sign-up is complete. If you see this message, click Add a Service Key and enter **ALC**.

Now that your account has been created, you're ready to Get Care!

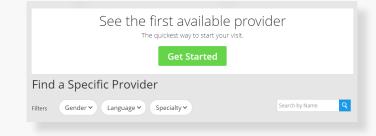
How to Get Care

Your Home Page will reflect all services available to you. Select the care applicable to your needs.



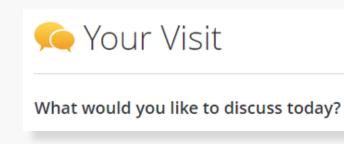


For Medical/Urgent Care, click 'Get Started' to see the first available provider or find a specific provider by using the search and filter tools.





Provide details about your visit and acknowledge that you have read the Notice of Privacy Practies and agree to the Terms of Use.



On the payment screen, enter your Coupon Code and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

Your Cost:	\$0.00		A	pply
Coupon applied.				_
Price includes only result of your visit i	the cost of your visit. The cost s s not included.	of any medications or	treatments prescribed a	as a
	Cancel	Start Visit		

How to Schedule an Appointment

For all other care, schedule a virtual visit by selecting your preferred date to see a list of available providers and appointment times. Or, find a specific provider by using the search and filter tools.

Schedule an Appointment	Our psychologists and counselors are here to help you with life's	Our psychiatrists are here to help you with life's challenges	🛗 Appointment Details
🛗 Choose by Date 🔹			Psychiatrist 8:00 AM CDT Friday, September 24, 2021
Le Choose by Provider	nutrition	breastfeeding support	
Find a Specific Provider	NUTRITION & WEIGHT LOSS Our nutritionists are here to help you with all your dietary	See a lactation consultant for common questions and	
Filters Gender V Language V Specialty V	and	issues	Cancel Schedule Appointment

therapy

psychiatry

At the time of your appointment, right before you are connected to the provider, you will be asked to provide details about your visit.

Enter your Coupon Code and click 'Apply' to make the cost of your visit free. Click 'Start Visit' to be connected to the provider.

Your Cost:	\$0.00		Apply
Coupon applied.			
Price includes on result of your visi		ost of any medications (or treatments prescribed as a
	Cancel	Start Visit	

Review your appointment details and click

Schedule Appointment to confirm your visit.

Now, it's time for your appointment!

- Your provider will thoroughly review your intake form before starting your visit.
- While you wait, a brief overview will play, easing you into the care environment, making you feel right at home with telehealth.
- Your provider will take progress notes during your visit and wrap up your visit details once your visit has ended.
- A visit summary will be sent to you via a secure message, accessible any time via the secure inbox, located right on your dashboard.