

Enrolling in Benefits:

Open Enrollment

Overview This job aid will assist you in making changes to your current health coverages during the annual open enrollment period. Changes will be effective July 1st.

Please note that the costs reflected in this job aid are for illustration purposes only.

Before You Begin Please refer to the list of items below prior to starting your benefits enrollment in Core-CT:

- 1. **Family Less Employed Spouse (FLES):** If you and your spouse are both State of Connecticut employees and you have at least one eligible dependent, you must contact your Agency Benefits Specialist for assistance in enrolling in the Family Less Employed Spouse (FLES) options. FLES elections <u>cannot</u> be processed through self-service.
- 2. Proof of Relationship Documentation: Employees must provide proof documentation to enroll eligible dependents in health coverages. Eligible dependents include your spouse, and children/stepchildren up to age 26 for medical and up to age 19 for dental. Core-CT provides you with the option to electronically upload your proof documentation, or to indicate how the proof documentation will be provided, such as fax, mail, email or in person. You will be required to provide the following to add dependents to your health coverages:
 - Marriage Certificate
 - Long form Birth Certificate for each child/stepchild
 - Adoption decree or notification of placement for adoption
- 3. **Social Security Number:** You will be requested to provide the Social Security Number for any dependent(s) you are adding to coverage.
- 4. Legal Guardianship/Disabled Children: The following children cannot be processed through self-service and require that you contact your Agency Benefits Specialist for assistance:
 - Children for whom you are legal guardian
 - Disabled children over the age of eligibility for coverage

Process Steps

Step	Action	Screenshot
1	Navigation: Main Menu > Core-CT HRMS > Self Serv	ice > Benefits > Benefits Enrollment
2	On the Benefits Enrollment page, click Select next to Open Enrollment event to begin your enrollment. It will take you to the Proof Document page. Note: After you click Select , it will take a few seconds for the Proof Document page to load	Benefits Enrollment The Select button next to an event means it is currently open for enrollment. Use the Select button to begin your enrollment. Note: Some events may be temporarily closed until you have completed enrollment for a prior event. Open Benefit Events Event Description Event Status Open Enrollment Image: Complete temporarily closed Open Enrollment Image: Complete temporarily closed After you use the Select button, it will take a few seconds for your benefits enrollment information to load.
3	 You are required to provide proof of relationship documents for any eligible dependents you are enrolling for health coverages. Your enrollment cannot be processed without proper documentation, such as: Marriage certificate for spouse Long form birth certificates for children/stepchildren Adoption decree or notification of placement for adoption If you are not providing your proof documentation to your Agency Benefits Specialist, such as by fax, mail, email or in person. If you are uploading your proof documentation in self-service, click on Add Attachment. On the Proof Document – New Attachment page, type the name of the document you will be uploading, such as birth certificate for [name of child]. Then click Add Attachment. A File Attachment pop-up box will appear. Click on Browse to locate the document you will be 	Proof Document Instructions Proof of relationship documentation is required for eligible dependents you are adding to coverage, and proof of a qualifying life event is required you are making changes outside of open enrollment or new hire enrollment. If you will be uploading your proof documentation, click Add Attachment. You can repeat this step for each proof documentation, click Add Attachment. You can repeat this step for each proof documentation, click Add Attachment. You can repeat this step for each proof documentation, click Add Attachment. Add Attachment Add Note Done Done Proof Document-New Attachment Enter a description of the document in the Subject field, such as marriage certificate, then click Add Attachment. You will here be prompted to select the document to upload by clicking Browse, Upload, and after the upload is complete, Save. Selection Criteria Description Proof of Coverage Psole Save Add Attachment Add Attachment Add Attachment Add Attachment Save Selection Criteria Description Proof of Coverage Save Save Select a Add Attachment Add Attachment Add Attachment Add Attachment Add Attachment Save Select a Description Proof of Coverage Proof Ocumentation Find I Place Find I Place Add Attachment

Step	Action	Screenshot
	The name of your document will now appear to the bottom of Attachment . Click on Save to save your attachment. Repeat the Add Attachment steps for each proof document you are providing via self-service.	
	If you have added a document in error and wish to delete it, check the Select box on the row of the document you wish to delete and the Delete button will be available to click.	
	Once your proof documentation is uploaded or your note is added, click on Done at the bottom of the page to move to the Benefit Enrollment Summary page.	
	The Benefit Enrollment Summary displays your current coverages. Click on Edit next to Medical if you are changing your medical coverage.	Benefits Enrollment Open Enrollment The Enrollment summary will display which benefit options are open for edits. Important: Your enrollment is not complete until you submit your changes and they are approach by your Approx Penefits Specialist
	When you click on Edit next to Medical, the	Enrollment Summary
	Health Enhancement Program Enrollment form (HEP) automatically displays.	Medical Before Tax After Tax Edit Current: Anthem State BlueCare POE:Empl+1 Dep 97.32 Prescription 97.32 Prescription Before Tax After Tax Edit Edit Current: Caremark Anthem Prescription:Empl+1 Dep Edit Edit
		Outmail: Generalize Architem Prescription::Empl+1 Dep 0.00 New: Caremark Architem Prescription::Empl+1 Dep 0.00 Dental Before Tax After Tax Current: Enhanced Dental:Empl+1 Dep 12.88 HEPNon-HEP Standard Plan Before Tax After Tax
4		Current: Anthem POE HEP Plan:Empl+1 Dep 0.00 New: Anthem POE HEP Plan:Empl+1 Dep 0.00 Life Before Tax After Tax
		Current: ExBasGrpLf: Salary X 1 New: ExBasGrpLf: Salary X 1: \$55,000 Supplemental Life Before Tax After Tax Current: Waive Value
		Nex: Walve This table summarizes estimated costs for your new benefit changes
		Election Summary Summarized estimates for new Benefit Elections Total Before Tax After Tax
		Codis 1022 110.20 11.00
		Your Costs 121.20 110.20 11.00 121.20 110.20 11.00
		Save and Continue I Have No Changes

Step	Action	Screenshot
5	 The Health Enhancement Program (HEP) certificate displays: If you are not currently enrolled in medical coverage, you are required to complete the HEP form. If you are enrolled in medical and want to change your HEP election, complete the form If you are enrolled in medical and do not want to change your HEP election If you are enrolled in medical and are HEP non-compliant, you are not eligible to make a change. Click Submit at the bottom of the form 	HEALTH ENHANCEMENT PROGRAM ENROLLMENT Image: State Stat

Action		Scre	enshot	
 During open enrollment, you can enroll in or waive coverage and add or remove dependents: Enroll or change coverage – click on the radio button in front of the plan name Terminate your coverage – click on the radio button in front of Waive Remove a dependent - uncheck the Enroll box in front of the dependents name under the 	O Anthem State Blue Coverage Level Employee Only	Care POS	\$143.76	Before-Tax Before-Tax Before-Tax
 Enroll Your Dependents section Add a dependent - click on the Add/Review Dependents button at the bottom of the page Please note that any children or stepchildren age 	Coverage Level Employee Only Employee + One De Family	ependent	\$97.32	Before-Tax Before-Tax Before-Tax
26 or older are not eligible for Medical and will not be listed.	Family		\$85.05	Before-Tax Before-Tax Before-Tax
	Family		\$117.78	Before-Tax Before-Tax Before-Tax
	Coverage Level Employee Only Employee + One De Family O Oxford HMO	ependent	\$78.48	Before-Tax Before-Tax Before-Tax
	Coverage Level Employee Only Employee + One De Family O Waive	ependent	\$63.58	Before-Tax Before-Tax Before-Tax
	Check the Enroll box n Uncheck the Enroll box Note: If the eligible deg 'Add/Review Depender	ext to the name of eligible c next to the name of the d pendent(s) you wish to enn nts' button.	ependent(s) you are removing.	
			Relationship Spouse	
	 During open enrollment, you can enroll in or waive coverage and add or remove dependents: Enroll or change coverage – click on the radio button in front of the plan name Terminate your coverage – click on the radio button in front of Waive Remove a dependent - uncheck the Enroll box in front of the dependents name under the Enroll Your Dependents section Add a dependent - click on the Add/Review Dependents button at the bottom of the page Please note that any children or stepchildren age 26 or older are not eligible for Medical and will 	During open enrollment, you can enroll in or waive coverage and add or remove dependents: Enroll or change coverage – click on the radio button in front of the plan name Terminate your coverage – click on the radio button in front of Waive Remove a dependent - uncheck the Enroll box in front of the dependents name under the Enroll Your Dependents section Add a dependent - lick on the Add/Review Dependents button at the bottom of the page Please note that any children or stepchildren age 26 or older are not eligible for Medical and will not be listed. Overview of all Plans Select one of the follow prove + One D Family Anthem State Blue Coverage Level Employee + One D Family Ontord Preedom S Coverage Level Employee + One D Family Oxford Preedom S Coverage Level Employee + One D Family Oxford Preedom S Coverage Level Employee + One D Family Oxford Preedom S Coverage Level Employee + One D Family Oxford Preedom S Coverage Level Employee + One D Family Oxford Preedom S Coverage Level Employee + One D Family Oxford Preedom S Coverage Level Employee Only Employee + One D Family Oxford Preedom S Coverage Level Employee Only Employee + One D Family Oxford Preedom S Coverage Level	During open enrollment, you can enroll in or waive coverage and add or remove dependents: Finoll or change coverage – click on the radio button in front of the plan name Terminate your coverage – click on the radio button in front of Waive Remove a dependent - uncheck the Enroll box in front of the dependents name under the Enroll Your Dependents section Add a dependent - click on the Add/Review Dependents button at the bottom of the page O Antem State BlueCare POE Coverage Level Employee Ony Employee One Dependent Family O Aritem State BlueCare POE Flus Coverage Level Employee Ony Employee Ony Employee Ony Employee Ony Employee Ony Employee Ony Employee One Dependent Family O dord readom State BlueCare POE Flus Coverage Level Employee Ony Employee Ony Employee One Dependent Family O dord readom State BlueCare POE Flus Coverage Level Employee One Dependent Family O dord readom State BlueCare POE Flus Coverage Level Employee One Dependent Family O dord rHuO State BlueCare POE Flus Coverage Level Employee One Dependent Family O dord rHuO State BlueCare One Dependent Family O dord rHuO State BlueCare of the dependent family O dord rHuO State BlueCare of the dependent family O dord rHuO State BlueCare of the dependent family	During open enrollment, you can enroll in or waive coverage and add or remove dependents: Sections of al Plans Sections of the following plans: Sections of the following plans: • Enroll or change coverage – click on the radio button in front of Waive Anthem State BlueGue POS • Remove a dependent - uncheck the Enroll box in front of the dependents name under the Enroll Your Dependents soction Sections of the following plans: • Add a dependent - uncheck the Enroll box in front of Maive Sections of the following plans: Sections of the following plans: • Add a dependent - uncheck the Enroll box in fort of the dependents button at the bottom of the page Sections of the following plans: Sections of the following plans: • Add a dependent - uncheck the Enroll box in fort of Vaive Coverage Level Your Costs Englyse Coly Sections of the following plans: Sections of the following plans: • Add a dependent - uncheck the Enroll box in the Add/Review Dependent = Section Sections of the following plans: • Dependent button at the bottom of the page One Costs Sections of the following plans: Sections of the following plans: • Add a dependent - uncheck the Enroll box and will not be plans of the following plans: Sections of the following plans: Sections of the following plans: • Other are not eligible for Medical and will not be listed. Se

Step	Action	Screenshot
7	If you are adding dependents and clicked on Add/Review Dependents you will be brought to the Add/Review Dependent/Beneficiary page. Click on Add a dependent or beneficiary to add your dependents.	Add/Review Dependent/Beneficiary The list below includes current and historical dependents/beneficiaries. If you need to make changes to the people listed below, contact your Agency Benefits Specialist. To add a new dependent or beneficiary whose name does not appear below, select the 'Add a dependent or beneficiary' pushbutton. No Dependents on Record Add a dependent or beneficiary Return to Event Selection
8	You will be prompted to enter information about the dependent you are adding: First Name Last Name Date of Birth Gender Social Security Number Relationship to Employee* Marital Status Same Address as Employee *Only spouses, children and stepchildren are eligible dependents for enrollment in health coverages. Important Note: <u>Carefully review the information</u> <u>you entered for accuracy before clicking Save.</u> Once the information is saved, you will <u>not</u> be able to make changes. Changes must be requested through your Agency Benefit Specialist. After your careful review, click Save. A confirmation page will appear. Click OK . Repeat this step for each dependent you are enrolling. Then click on Return to Event Selection.	Dependent/Beneficiary Personal Information Sete: Save one you have added your Dependent/Beneficiary's personal information. This information will go link effect a of Sep 1, 2017. Personal Information "First Name "Attention "Last Name Prefix Name Prefix Save "Betartial Status Single "Relationship to Employee "Madress and Telephone "Same Address as Employee Country United Status Address as Employee Phone Phone Edit Save Return to Dependent/Beneficiary Summary

Employee + One Dependent \$143.76 Family \$166.03 Anthem State BlueCare POE Coverage Level Your Costs Employee Only \$32.30 Employee + One Dependent \$97.32	 84 Before-Tax 85 Before-Tax 86 Before-Tax 86 Before-Tax 86 Before-Tax 86 Before-Tax 86 Before-Tax 86 Before-Tax
9 Second select POS Second Select POS Second Select POS Coverage Level Your Costs Employee - One Dependent \$117.78 Family \$138.08 O Oxford HMO Select Coverage Level Your Costs Employee - One Dependent \$78.48 Family \$104.46 O Oxford HMO Employee + One Dependent \$78.48 Family \$104.46 O Oxford HMO Employee - One Dependent \$78.48 Family \$104.46 O Oxford HMO Coverage Level Your Costs Employee - One Dependent \$78.48 Family \$104.46 O Oxford HMO Coverage Level Your Costs Employee - One Dependent \$78.48 Family \$104.46 O Oxford HMO Coverage Level Your Costs Employee - One Dependent \$83.58	 41 Before-Tax 05 Before-Tax 28 Before-Tax 09 Before-Tax 08 Before-Tax 08 Before-Tax 04 Before-Tax 04 Before-Tax 05 Before-Tax 06 Before-Tax 07 Before-Tax 08 Before-Tax 09 Before-Tax 09 Before-Tax 00 Before-Tax 00 Before-Tax 00 Before-Tax 00 Before-Tax 01 Before-Tax 02 Before-Tax 03 Before-Tax 04 Before-Tax 05 Before-Tax 06 Before-Tax 07 Before-Tax 08 Before-Tax 09 Before-Tax 09 Before-Tax 09 Before-Tax 00 Before-Tax 00 Before-Tax 00 Before-Tax 01 Before-Tax 02 Before-Tax 03 Before-Tax 04 Before-Tax 05 Before-Tax 06 Before-Tax 07 Before-Tax 08 Before-Tax 09 Before-Tax 09 Before-Tax 00 Before-Tax 00 Before-Tax 00 Before-Tax 01 Before-Tax 02 Before-Tax 03 Before-Tax 04 Before-Tax 05 Before-Tax 06 Before-Tax 07 Before-Tax 08 Before-Tax 09 Before-Tax 09 Before-Tax 00 Before-Tax
Add/Review Dependents Update and Continue Discard Changes]

Step	Action	Screenshot
10	 The Benefits Enrollment - Medical page displays your choice, cost and covered dependents. Please note: The Prescription and HEP coverages must correspond to your Medical election. Make a note of the Medical plan you elected and your dependent enrollment. You will need to Edit your Prescription and HEP elections. When you are done reviewing the information, click on Update Elections at the bottom of the page. You will be brought back to the Benefits Enrollment Summary page. If you wish to return to the previous page and make updates to your elections, click Discard Changes. 	Medical Important: Your enrollment is not complete until you Submit your changes and they are approved by your Agency Benefits Specialist Your Choice You have chosen Anthem State BlueCare POE with Employee + One Dependent coverage. Your Estimated Cost Your Covered Dependents Pependent Details Name Relationship Spouse Notes Lipdate Elections Discard Changes Select the Update Elections button to store your choices. Select the Discard Changes button to go back and change your choices.
11	Click Edit next to Prescription. You will be brought to the Benefits Enrollment – Prescription page.	Open Enrollment Image: Second Seco

Step	Action	Screenshot
Step	Action On the Benefits Enrollment – Prescription page, select a Prescription plan whose name includes: • The name of your Medical carrier • If you are enrolled in an out-of-area Medical plan, includes "out-of-area" At the bottom of the Benefits Enrollment - Prescription page: • Click Enroll checkbox for each dependent you enrolled in Medical • Uncheck Enroll for each dependent you removed from Medical Then, click Update and Continue.	Screenshot Select an Option Overview of all Plans Select one of the following plans: Image: Consecutive of the following of the following
		AddiReview Dependents Update and Continue Discard Changes

Step	Action	Screenshot
	The Benefit Summary -Prescription page displays your choice, cost and covered dependents. When you are done reviewing the information, click on Update Elections .	Prescription Important: Your enrollment is not complete until you Submit your changes and they are approved by your Agency Benefits Specialist Your Choice
If you wish to return to the previous page and make updates to your elections, click Discard Changes. 13	You have chosen Caremark Anthem Prescription with Employee + One Dependent coverage. Your Estimated Cost Your Cost \$0.00 Your Covered Dependents	
		Dependent Details
		Nume Relationatitp
		Spouse
		Notes
		Update Elections Discard Changes Select the Update Elections button to store your choices. Select the Discard Changee button to go tack and change your choices.

Step	Action	Screenshot
	The Benefits Enrollment – Dental page reflects available dental coverages and costs for each Coverage Level. Please note the costs reflected in this job aid are for illustration purposes only. Select a dental plan.	Dental Important! Your current coverage is: Enhanced Dental with Employee + One Dependent coverage. You will continue with this coverage if you do not make a choice. Select an Option
	At the bottom of the Benefits Enrollment - Dental page, click on the Enroll checkbox next to the name of each dependent you are enrolling. Uncheck Enroll next to the names of dependents	Overview of all Plans Select one of the following plans: O DHMO Dental
	you are removing.	Coverage Level Your Costs Employee Only \$0.00 Before-Tax
	Please note that any children or stepchildren age 19 or older are not eligible for dental and will not be listed.	Employee Only Source Tax Employee + One Dependent \$4.85 Before-Tax Family \$8.87 Before-Tax O Basic Dental Coverage Level Your Costs
14	Click Update and Continue.	Employee Only \$0.00 Before-Tax Employee + One Dependent \$14.95 Before-Tax Family \$14.95 Before-Tax
		Coverage Level Your Costs Employee Only \$0.00 Before-Tax Employee + One Dependent \$12.88 Before-Tax Family \$12.88 Before-Tax O Waive Enroll Your Dependents Image: State
		Check the Enroll box next to the name of eligible dependent(s) you are enrolling. Uncheck the Enroll box next to the name of the dependent(s) you are removing. Note: If the eligible dependent(s) you wish to enroll do not appear in the list, click the 'Add/Review Dependents' button. Dependent Beneficiary Relationship Enroll Name Relationship Image: Continue Spouse

Step	Action	Screenshot
15	The Benefits Enrollment - Dental page displays your choice, cost and covered dependents. When you are done reviewing the information, click on Update Elections.	Benefits Enrollment Dental Important: Your enrollment is not complete until you Submit your changes and they are approved by your Agency Benefits Specialist Your Choice Your Choice Your Estimated Cost Your Covered Dependents Your Covered Dependents Pependent Details Rate Pouse Notes Detail Dependent Details Relationship Spouse

Step	Action	Screenshot
	On the Benefits Enrollment – HEP/Non-HEP	Benefits Enrollment
	Standard Plan page, you must select the option that corresponds to your medical and Health Enhancement Program (HEP) elections.	HEP/Non-HEP Standard Plan
	Helpful hints: If you are currently enrolled in HEP and are compliant or if you are newly enrolling in Medical and enrolled in HEP:	Important! Your current coverage is: Anthem POE HEP Plan with Employee + One Dependent coverage. You will continue with this coverage if you do not make a choice. This benefit plan requires you also enroll in in the following plan(s): Medical
	All options with either "Standard Plan" or	Select an Option
	 "NonCmpInt" in the name will be grayed out You will select the option with the same name as your medical election and ends in "HEP Plan" 	Overview of all Plans Select one of the following plans:
	If you chose not to enroll or waived HEP, you will	C Anthem POS Standard Plan
	select the option with the same name as your Medical plan and ends in "Standard Plan" or "Std"	Notice This Option is disabled because you have chosen to participate in the Health Enhancement. Program
		Coverage Level Your Costs
16	If you are HEP non-compliant, you will select the option with the same name as your Medical plan and ends in "NonCmpInt".	Employee Only \$46.15 Before-Tax Employee + One Dependent \$46.15 Before-Tax Family \$46.15 Before-Tax @ Anthem POE Standard Plan
	At the bottom of the Benefits Enrollment -	Notice This Option is disabled because you have chosen to participate in the Health Enhancement. Program
	HEP/Non-HEP Standard Plan page:	Coverage Level Your Costs
	 Click Enroll checkbox for each dependent you enrolled in Medical 	Employee Only \$40.15 Before-Tax
	 Uncheck Enroll for each dependent you removed from Medical 	Employee + One Dependent \$40.15 Before-Tax Family \$40.15 Before-Tax
	Then, click Update and Continue.	Enroll Your Dependents
		Check the Enroll box next to the name of eligible dependent(s) you are enrolling. Uncheck the Enroll box next to the name of the dependent(s) you are removing. Note: If the eligible dependent(s) you wish to enroll do not appear in the list, click the 'Add/Review Dependents' buttor.
		Dependent Beneficiary Enroli Name Relationatio
		Crutofer Osden Spouse
		Add Review Dependents
		Update and Continue Discard Changes

Step	Action	Screenshot
17	The Benefits Enrollment – HEP/Non-HEP Standard Plan page displays your choice, cost and covered dependents. When you are done reviewing the information, click on Update Elections	HEP/Non-HEP Standard Plan Important: Your enrollment is not complete until you Submit your changes and they are approved by your Agency Benefits Specialist Your Choice You have chosen Anthem POE HEP Plan with Employee + One Dependent coverage. Your Estimated Cost Your Cost \$0.00 Your Covered Dependents Dependent Details Name Relationship Spouse Notes Update Elections Discard Changes Select the Update Elections button to store your choices. Select the Discard Changes button to go back and change your choices.
18	On the bottom of the page, the Election Summary table summarizes the costs of your coverages. Click Save and Continue to submit your elections to your Agency Benefits Specialist.	Benefits Enrollment Open Enrollment The Enrollment Summary will display which benefit options are open for edits. Important: Your enrollment is not complete untill you Submit your changes and they are approved by your Agency Benefits Specialist Enrollment Summary Medical Before Tax After Tax Edit Current: Anthem State BlueCare POE Empl+1 Dep 07.32 Prescription Current: Caremark Anthem Prescription Empl+1 Dep 0.00 Derivation Edit Current: Caremark Anthem Prescription Empl+1 Dep 0.00 New: Caremark Anthem Prescription Empl+1 Dep 0.00 Derivation Edit Current: Enhanced DetaitEmpl+1 Dep 12.88 Herwine Kintem POE HEP Plan:Empl+1 Dep New: Anthem POE HEP Plan:Empl+1 Dep

Step	Action	Screenshot
19	You have almost completed your enrollment. If you have no additional changes, read the Authorize Elections section and click Submit .	<form></form>
20	Click OK on the Submit Confirmation page to complete your enrollment. Your benefits enrollment will be sent to your Agency Benefits Specialist. Once your enrollment is processed and approved by your Agency Benefits Specialist, you will be sent a Confirmation Statement.	Benefits Enrollment Submit Confirmation Your benefit changes have been submitted to your Agency Benefit Specialist. You will receive a confirmation statement when approved by your Agency Benefit Specialist. Click on the Next button in the upper right corner complete your life event. The OK button below allows you to return to the Benefits Enrollment page OK