

Make the most of your plan with your Member Engagement Guide.

We're all about making it easy for you to get the care you need.

That's why our **Member Engagement Guides** are here to help if you need to find a new in-network provider, or have questions about your plan.

Your guide can:

- Answer any questions you have.
- Help find the best in-network doctors and care settings for you.
- Schedule appointments and transfer medical records.
- Make sure you're getting the most out of your plan.



Call our Member Engagement Guides today at 1-844-576-1245.

Looking for other ways to navigate your coverage? Try these additional resources.

	Why	Where	When
Member Service	Get general coverage support, including benefit answers and claims assistance.	Call the number on the back of your member ID card.	8 a.m. – 5 p.m., Monday through Friday.
MyCare Navigator	<ul style="list-style-type: none">• Find in-network doctors or hospitals.• Find a caregiver or medical equipment provider.• Make informed decisions about your care.	1-888-258-3428 (TTY users may call 711)	8 a.m. – 8 p.m., Monday through Friday.
Online Support	Search for in-network providers using our Find a Doctor tool.	Highmarkbcbs.com	24 hours a day, seven days a week.

Highmark Blue Cross Blue Shield is an independent licensee of the Blue Cross Blue Shield Association.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意：如果您说中文，可向您提供免费语言协助服务。请拨打您的身份证背面的号码（TTY：711）。