# Reaching Out to People with Disabilities about Medicaid & CHIP Renewals

The Centers for Medicare & Medicaid Services (CMS) wants to make sure people continue to have health care coverage whether that's through Medicaid, Children's Health Insurance Program (CHIP), Medicare, **HealthCare.gov** (through the Affordable Care Act), or employer-sponsored coverage. This is an all hands-on-deck moment, and we need your help as a trusted voice to help share information on Medicaid and CHIP Renewals. You can use this resource to help share important messages about what steps parents, families and individuals should take to ensure they remain covered.

# Why do people with Medicaid and CHIP coverage have to renew their coverage now?

For the past three years, people with Medicaid and CHIP were not required to renew their coverage because of the COVID-19 pandemic. States have now resumed the yearly process of Medicaid and CHIP eligibility renewals and are contacting people to determine if they are still eligible.

Between now and the middle of 2024, everyone with Medicaid or CHIP coverage will need to renew their coverage. It should be noted that every state has a different **renewal timeline**.

If an individual is no longer eligible for Medicaid or CHIP, they can transition to another form of health insurance coverage, such as finding coverage on **HealthCare.gov**, Medicare, or employer-sponsored insurance coverage.

Individuals who have both Medicare and Medicaid coverage must renew their Medicaid coverage. If an individual is no longer eligible for Medicaid coverage, there are options to make changes through Medicare. For more information, check out our Medicare SEP Factsheet on the Medicaid and CHIP Renewals Outreach and Educational Resources section of Medicaid.gov/Unwinding.

## What can YOU do to help people with Medicaid and CHIP coverage right now?

About 15 million people are predicted to lose Medicaid and CHIP coverage over the next year.

People enrolled in Medicaid and CHIP need to take action now or else they could lose their health insurance coverage. We need partners like YOU to help make sure that people enrolled in Medicaid and CHIP complete these steps:

- 1. UPDATE your contact information with your state Medicaid or CHIP agency.
- 2. **RESPOND** to the Medicaid/CHIP renewal form when it arrives to keep your coverage.
- 3. PARENTS should respond even if you don't think you're eligible your kids could still be eligible!
- 4. CONSIDER OTHER COVERAGE OPTIONS: If you are no longer eligible for Medicaid or CHIP, check if you can get coverage through your employer, through the Marketplace at HealthCare.gov, or through Medicare.

#### What resources are available to share with people enrolled in Medicaid and CHIP?

CMS has a variety of resources to help raise awareness about renewing Medicaid and CHIP and other coverage options if you are no longer eligible for Medicaid or CHIP, including:

- Fillable Flyers (English and Spanish)
- Non-fillable Flyers (English and Spanish)
- Partner Tip Sheet (English and Spanish)
- Medicare SEP Fact Sheet (English and Spanish)
- HealthCare.gov Postcard (English, Spanish, Chinese, Hindi, Korean, Tagalog, and Vietnamese)
- Health Care Options Factsheet (English, Spanish, Chinese, Hindi, Korean, Tagalog, and Vietnamese)
- Link to State's Renewal Timeline

The full list of resources can be found on the Medicaid and CHIP Renewals Outreach and Educational Resources section of Medicaid.gov/Unwinding. Resources can be downloaded or printed and shared broadly.

### What strategies can I use to spread the word in my community?

- Partner with trusted messengers and influencers, including community leaders, centers for independent living, faith-based organizations, community health centers, and disability support groups to share materials and host community events.
- Focus on accessibility, inclusivity, and plain language in all forms of outreach including closed captioning, American Sign Language (ASL) Interpreter, Braille, Speech-to-Text, Alternative (Alt) Text, etc.
- Share information on different communication channels such as social media, phone calls, newspaper outlets, and radio.

